



VISION STATEMENT

Our vision is to be a world class Customs Administration recognized for our administrative and operational efficiency.

MISSION STATEMENT

Our mission is to expedite and facilitate legitimate trade and travel, while collecting and protecting Government revenue, safeguarding the health, security and economic viability of our Nation and continuously providing high quality services to all persons.

CORE VALUES

Integrity
Accountability
Transparency
Professionalism

IMPORTANT NOTICE

NOTICE: Temporary Relocation of Customs Cashiers – Leroy Trotman Building

Effective **Tuesday, September 16, 2025**, the Customs Cashiers at **Customs House – Leroy Trotman Building** will be **temporarily relocated** until further notice.

Please take note of the following important updates

Leroy Trotman Building – Customs House

- The Customs Cashiers will now be located at the **West End** of the Leroy Trotman Building.
- **Only cheque and electronic payments** will be accepted at this location.
- **Cash payments will NOT be accepted** at this location until further notice.

Cash Payments – Alternative Locations

Persons wishing to make **customs duty payments in cash** may do so at the following locations:

- **Bridgetown Port – Shed 2**
- **Grantley Adams International Airport (GAIA) – Terminal 11**

Note: Individuals making cash payments will be facilitated by **Barbados Port Inc. personnel** to enter the Bridgetown Port.

Please be guided accordingly.