



VISION STATEMENT

Our vision is to be a world class Customs Administration recognized for our administrative and operational efficiency.

MISSION STATEMENT

Our mission is to expedite and facilitate legitimate trade and travel, while collecting and protecting Government revenue, safeguarding the health, security and economic viability of our Nation and continuously providing high quality services to all persons.

CORE VALUES

Integrity
Accountability
Transparency
Professionalism

IMPORTANT NOTICE

The public is advised that the new process for receiving exemptions related to generators imported for residential use as outlined in the Budgetary Proposals 2024 are as follows:

- Only generators between the range of 5 kw to 25 kw and 5 kva to 25 kva will be eligible for the concession
- Tariff breakouts have been created to facilitate the process as outlined:
 - 8501.32.00.200 Of an output exceeding 5 kW but not exceeding 25 kW
 - 8501.61.00.200 Of an output exceeding 5 kVA but not exceeding 25 kVA
- All importing companies shall warehouse generators imported in this range
- All generators sold by companies for household use shall be from the warehouse
- The Customs Procedure Code (CPC) 935 shall be used for sales to households exempting the payment from the relevant duties and taxes
- Individuals may import a generator in the identified range for household use and receive the concession by using the CPC code
- The owner of the household shall make a declaration to customs inclusive of home address to indicate that the generator has been purchased for household use
- The exemption reference shall be "as per memorandum Ministry of Finance, Economic Affairs and Investment Ref 5001/2/49 Vol.4 of March 25, 2024
- Customs will conduct discretionary checks to verify that the generator has been installed at the address declared on the declaration
- Where generators of a larger size than the defined parameters is desired for household use, the importer shall seek an exemption from the Ministry of Finance for the payment of duties and taxes
- The standard procedure for requesting the use of Customs Procedure Code shall be through email request to the ASYCUDA World Support Unit at awproject@customs.gov.bb.

Thank you for your cooperation.

OFFICE OF THE COMPTROLLER OF CUSTOMS