



VISION STATEMENT

Our vision is to be a world class Customs Administration recognized for our administrative and operational efficiency.

MISSION STATEMENT

Our mission is to expedite and facilitate legitimate trade and travel, while collecting and protecting Government revenue, safeguarding the health, security and economic viability of our Nation and continuously providing high quality services to all persons.

CORE VALUES

Integrity
Accountability
Transparency
Professionalism

NEW OVERTIME MODULE NOTICE

Effective Monday, June 17, 2024, the Barbados Customs and Excise Department will launch its new online Customs Overtime Services Management (OT) Module. This new system is part of the Department's efforts to modernize and streamline its overtime, travelling allowance and Government allowance processes, thereby enabling key stakeholders to electronically request extra attendance services from officers of the department more efficiently. Its implementation seeks to provide convenience, transparency, and accountability for all stakeholders involved in the overtime process.

An operational manual is available using the following the path on the AW portal: **Downloads > Documentation > User Manuals > Overtime Requestor User Manual.**

For further inquiries, please contact the ASYCUDA World Support Unit at 535-8733 or asycuda.project@customs.gov.bb.

Please be guided accordingly.

By order of the Comptroller of Customs

OFFICE OF THE COMPTROLLER OF CUSTOMS