How to Clear Your Java Cache

These steps need only be taken if experiencing problems launching, logging in, or performing functions within the ASYCUDA World application.

1. On your keyboard, hold the `key and press the ‘R’ key. This will open a window similar to the one shown below.

2. In this dialog, enter ‘javaws -viewer’ in the field labelled ‘Open’, and click ‘OK’.
3. Another dialog will appear, as depicted in the image below:

![Java Cache Viewer dialog](image)

4. In this dialog, right-click on each item where the 'Vendor' is 'Sponsored by UNCTAD', and click 'Delete'. The dialog shown below will appear:

![Cache Viewer dialog](image)

5. At this point, click 'Close' and then 'OK' to exit the Java Control Panel.